

**Company:** Webjogger - Managed IT Services Provider (MSP)

**Location:** Lake Katrine, NY (On-site; Hybrid)

### **About Us:**

Webjogger is a dynamic and customer-focused Managed IT Services Provider (MSP) that specializes in delivering top-notch IT solutions to small and medium-sized businesses. We are committed to providing our clients with reliable and efficient IT infrastructure and support, allowing them to focus on their core business operations. We are seeking a highly skilled and motivated Systems Engineer to join our team and contribute to our mission of delivering exceptional IT services.

### **Job Description:**

As a Senior Systems Engineer at Webjogger, you will play a pivotal role in architecting, implementing, and managing complex IT systems and infrastructure for our clients. This position requires a seasoned professional with a deep understanding of IT systems, exceptional problem-solving abilities, and the leadership skills necessary to guide and mentor junior engineers.

### **Key Responsibilities:**

1. **System Architecture:** Collaborate with clients to assess their long-term IT needs, design comprehensive solutions, and develop strategic roadmaps.
2. **Infrastructure Management:** Oversee and manage client networks, servers, storage systems, and other infrastructure components to ensure availability and optimal performance.
3. **Advanced Virtualization:** Lead the design and administration of advanced virtualization environments (e.g., VMware vSphere, Microsoft Hyper-V).
4. **Backup and Disaster Recovery Planning:** Develop and oversee backup and disaster recovery strategies to ensure data integrity and rapid recovery in case of emergencies.
5. **Security Expertise:** Implement and maintain robust security measures, including advanced firewall configurations, intrusion detection and prevention systems, and endpoint security solutions.
6. **Cloud Integration:** Design and manage hybrid cloud solutions, integrating on-premises infrastructure with public and private cloud services.
7. **Technical Leadership:** Provide guidance and mentorship to junior systems engineers, sharing knowledge and best practices.
8. **Client Engagement:** Build and maintain strong client relationships, acting as a trusted advisor for IT strategy and solutions.
9. **Documentation & Reporting:** Maintain accurate documentation of client systems, configurations, and procedures. Generate reports for clients and internal use.
10. **Stay Current:** Continuously update your knowledge and skills in IT technologies and industry best practices.

**Qualifications:**

1. Bachelor's degree in Information Technology, Computer Science, or a related field (preferred).
2. Significant professional experience in systems engineering, with a proven track record of successfully delivering complex IT solutions.
3. Industry certifications such as CompTIA Security+, Cisco Certified Network Professional (CCNP), Microsoft Certified: Azure Solutions Architect Expert, or VMware Certified Professional (VCP) are highly desirable.
4. Expert-level proficiency in configuring and troubleshooting Windows and Linux operating systems.
5. In-depth knowledge of networking protocols, firewall configurations, and network security best practices.
6. Extensive experience with virtualization technologies and cloud platforms.
7. Strong leadership and mentoring abilities, with the capacity to guide and develop junior team members.
8. Excellent problem-solving skills and the ability to manage multiple projects simultaneously.
9. Outstanding communication and client-facing skills.
10. Reliable transportation is required. Position is in office with occasional reimbursed travel to customer sites in the Hudson Valley.
11. While performing the duties of this job, the employee is regularly required to sit, use hands, reach with hands and arms, and talk or hear. Specific vision abilities required by this job include close vision, and ability to see color.

**Benefits:**

- Competitive salary and performance-based bonuses.
- Health insurance, Retirement Plan, Paid Sick Leave, Paid Vacation.
- Professional development opportunities and certifications.
- Friendly and collaborative work environment.
- Opportunities for career growth and advancement.
- On-the-job training and mentoring.

**Job Type:** Full-Time

**Salary:** From \$75,000.00 per year

**Benefits Package:**

- Employee assistance program
- Health insurance
- Paid time off
- Parental leave
- Retirement Plan

**Compensation Package:**

- Bonus opportunities
- Performance bonus
- Bi-Weekly pay

**Experience Level:** 10 years

**Schedule:**

- 8 hour shift
- Monday to Friday
- On Call

If you are a dedicated and skilled Systems Engineer with a passion for delivering exceptional IT services, we encourage you to apply. Join our team at Webjogger and make a meaningful impact on the success of our clients' businesses through cutting-edge IT solutions.

**How to Apply:**

Interested candidates are invited to submit their resume and a cover letter detailing their relevant experience and qualifications to [hire@webjogger.com](mailto:hire@webjogger.com). Please include "Senior Systems Engineer Application" in the subject line of the email.