

**Company:** Webjogger - Managed IT Services Provider (MSP)

**Location:** Lake Katrine, NY (on-site; hybrid)

### **About Us:**

Webjogger is a dynamic and customer-focused Managed IT Services Provider (MSP) that specializes in delivering top-notch IT solutions to small and medium-sized businesses. We are committed to providing our clients with reliable and efficient IT infrastructure and support, allowing them to focus on their core business operations. We are seeking a highly skilled and motivated Systems Engineer to join our team and contribute to our mission of delivering exceptional IT services.

### **Job Description:**

As a Systems Engineer at Webjogger, you will play a crucial role in designing, implementing, and maintaining IT systems for our clients. You will work closely with our clients and internal teams to ensure that their IT infrastructure is secure, efficient, and aligned with their business needs. This position offers an exciting opportunity to work in a fast-paced, collaborative environment, and to continuously expand your technical expertise.

### **Key Responsibilities:**

1. **System Design and Implementation:** Collaborate with clients to assess their IT needs, design tailored solutions, and deploy and configure hardware and software systems.
2. **Network Management:** Monitor and manage client networks, including routers, switches, firewalls, and VPNs, to ensure optimal performance and security.
3. **Server Administration:** Administer and maintain Windows and/or Linux servers, ensuring system stability, performance, and security.
4. **Virtualization:** Manage virtualization platforms (e.g., VMware, Hyper-V) to create, configure, and maintain virtual machines.
5. **Backup and Disaster Recovery:** Implement and manage backup and disaster recovery solutions to ensure data integrity and availability.
6. **Security:** Implement and maintain security measures, including antivirus, intrusion detection, and firewall configurations.
7. **Technical Support:** Provide responsive technical support to clients, diagnosing and resolving hardware and software issues.
8. **Documentation:** Maintain accurate documentation of client systems, configurations, and procedures.
9. **Collaboration:** Work closely with cross-functional teams to ensure seamless delivery of IT services and solutions.
10. **Stay Current:** Continuously update your knowledge and skills in IT technologies and industry best practices.

**Qualifications:**

1. Bachelor's degree in Information Technology, Computer Science, or a related field (preferred).
2. Relevant industry certifications such as CompTIA A+, Network+, Security+, Microsoft Certified: Azure Administrator, or Cisco Certified Network Associate (CCNA) are a plus.
3. Proven experience in systems engineering or a related role in an MSP or similar environment.
4. Proficiency in configuring and troubleshooting Windows and Linux operating systems.
5. Strong knowledge of networking concepts and protocols.
6. Experience with virtualization technologies (e.g., VMware, Hyper-V).
7. Familiarity with cloud services (e.g., AWS, Azure, Google Cloud) is a plus.
8. Excellent problem-solving and communication skills.
9. Ability to work independently and collaboratively in a team.
10. Strong customer service orientation and the ability to build positive client relationships.
11. Reliable transportation is required. Position is in office with occasional reimbursed travel to customer sites in the Hudson Valley.
12. While performing the duties of this job, the employee is regularly required to sit, use hands, reach with hands and arms, and talk or hear. Specific vision abilities required by this job include close vision, and ability to see color.

**Benefits:**

- Competitive salary and performance-based bonuses.
- Health insurance, Retirement Plan, Unlimited Sick Leave, Paid Vacation.
- Professional development opportunities and certifications.
- Friendly and collaborative work environment.
- Opportunities for career growth and advancement.
- On-the-job training and mentoring.

**Job Type:** Full-Time

**Salary:** From \$55,000.00 per year

**Benefits Package:**

- Employee assistance program
- Health insurance
- Paid time off
- Parental leave
- Retirement Plan

**Compensation Package:**

- Bonus opportunities
- Performance bonus
- Bi-Weekly pay

**Experience Level:** 4 years

**Schedule:**

- 8 hour shift
- Monday to Friday

If you are a dedicated and skilled Systems Engineer with a passion for delivering exceptional IT services, we encourage you to apply. Join our team at Webjogger and make a meaningful impact on the success of our clients' businesses through cutting-edge IT solutions.

**How to Apply:**

Interested candidates are invited to submit their resume and a cover letter detailing their relevant experience and qualifications to [hiring@Webjogger.com](mailto: hiring@Webjogger.com). Please include "Systems Engineer Application" in the subject line of the email.